# Onboarding, Connectivity & Operations (OCO)

This service helps market participants meet greater demands for operational resilience across pre- and post-trade operations. We enable clients to monitor and manage the health of their post-trade networks, and avoid delays in onboarding new clients and funds. Our suite of services enhances the user experience across pre- and post-trade operations, covering connectivity, technical onboarding, system monitoring, exception management, and reporting.

### Meet oversight demands

The financial industry is facing increasing pressure to eliminate trade processing errors and downtime. This is due to changing client expectations as well as new regulations and industry initiatives like the move to T+1 settlement, the Central Securities Depositories Regulation (CSDR), the FIA DMIST "30-30-30" standard, the FX Global Code, and the Digital Operational Resilience Act (DORA), as well as the Dora-type equivalents worldwide.

These regulations and initiatives are pushing for improvements in operational processes, technical infrastructure, and timely confirmations, leading to a "zero tolerance" environment for trade breaks and system downtime.

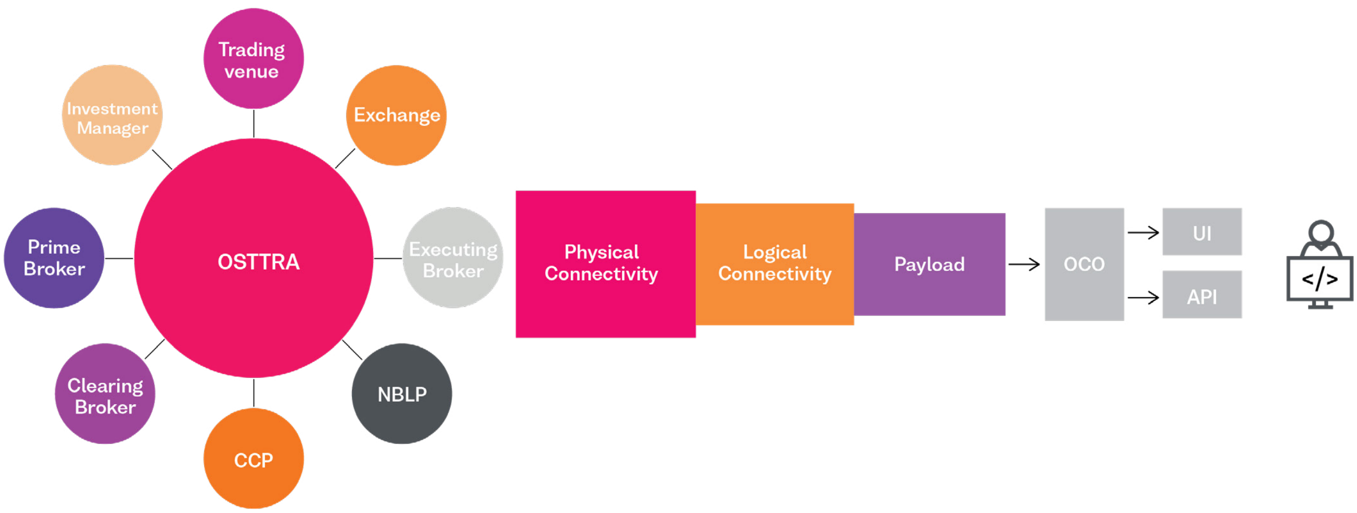
### Take control of your operations

Our service provides a centralised view of your mission-critical post-trade operations with a single sign-on, consolidated user experience, and autonomous system integration. Our clients are empowered with self-service onboarding, configurable reporting, and efficient exception resolution, driven by real-time visibility into operational issues. This comprehensive approach allows users to effortlessly manage complexities and respond effectively to evolving demands from a multitude of stakeholders.

### How it works

OSTTRA OCO helps clients get real-time visibility into their post-trade services through a user interface (UI) or Application Programming Interface (API). The ability to follow trades real-time through the OSTTRA post-trade network means you can track progress, identify bottlenecks and quickly resolve issues as they arise across thousands of participants and end-points, and hundreds of execution venues:

**Granular visibility into what happens to trades after execution:**



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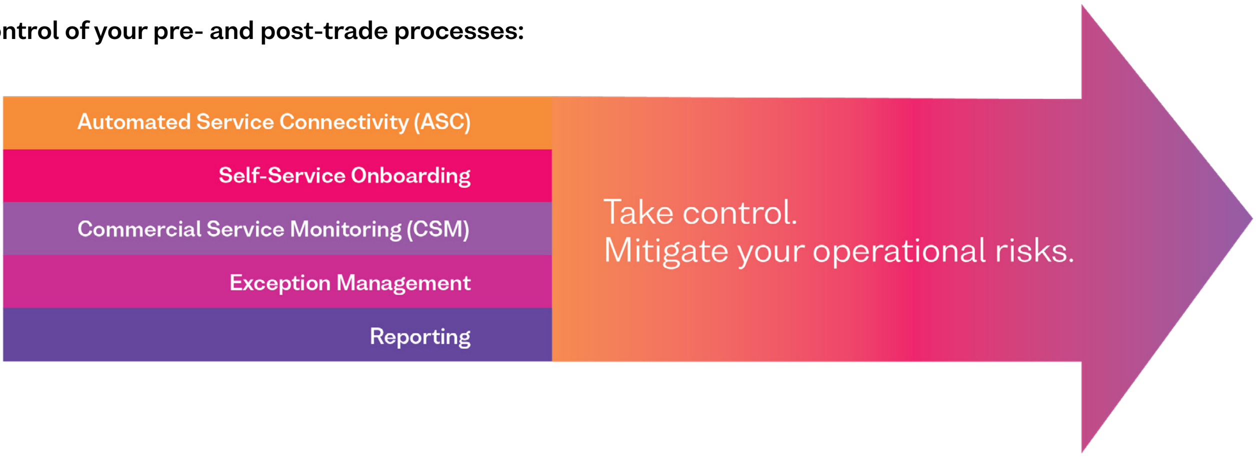
OSTTRA OCO streamlines pre- and post-trade processes by providing a centralised hub for connectivity, data management, and collaboration. This allows for automated connectivity, self-service onboarding, and real-time monitoring, enabling faster issue resolution across all asset classes. By connecting you and your counterparties, OCO increases trade velocity and operational efficiency, and enhances transparency for all stakeholders.

**Take control of your pre- and post-trade processes:**




### Commercial Service Monitoring

Visibility into a range of platform health metrics, including physical/logical connectivity, processing issues, performance and failed/pending messages.

### Timely Exception Management

Management of exceptions between parties via UI/API, providing automated incident management, inter/intra firm collaboration, exception remediation (replay), and bi-directional incident tracking.

### Automated Service Connectivity

Access to a connectivity development/test harness, supporting configurable connectivity options, selection of required workflow, downstream service routing, and automated conformance testing.

### Self-Service Onboarding

Delivery of audited self-service technical onboarding capabilities, supporting entity and user management, fund and account-level mapping, service access and permissioning, and access to reference data via API.

### Self-Service Reporting

A self-service reporting suite providing operational metrics, trade-level metrics reports, market insight reports (peering), and consolidated MIS reports.

**For more information, please email info@osttra.com**