

# SSO - Azure/Entra Enable External Client

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# 1 Introduction: B2B guest collaboration v/s B2B direct connect

B2B direct connect i.e. full cross tenant whitelisting provides you an option to synchronize user metadata, directories, and security groups across two Azure Entra tenants . **OSTTRA is not asking for B2B direct connect.**

OSTTRA requires to have a very limited cross-tenant access i.e. **B2B collaboration** enabled from clients IDP (to access sso.osttra.com ) so that client users can login into OSTTRA SSO through their business email ids. By default, Microsoft Entra keeps it enabled. Enabling this is really safe and secure as only traffic towards OSTTRA tenant has to be enabled. OSTTRA tenant won't be accessing any data from customer tenant except the session token to validate user/login. OSTTRA won't be fetching or keeping user metadata, except keeping the users as guest i.e. aliases of users.

## 2 Guide: External collaboration setup

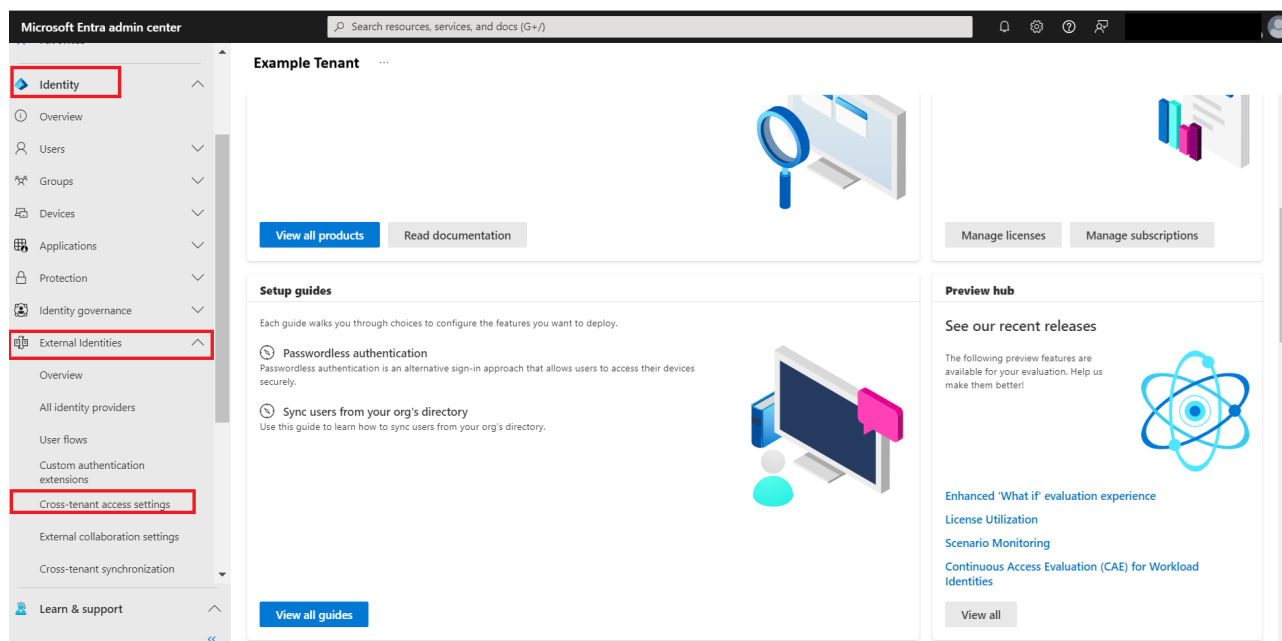
When OSTTRA Azure tenant tries to collaborate with external client's Azure tenant, it may be external tenant's B2B collaboration settings blocks the collaboration and federation. This guide is to show how to verify and switch on the required settings in Azure to allow external collaboration.



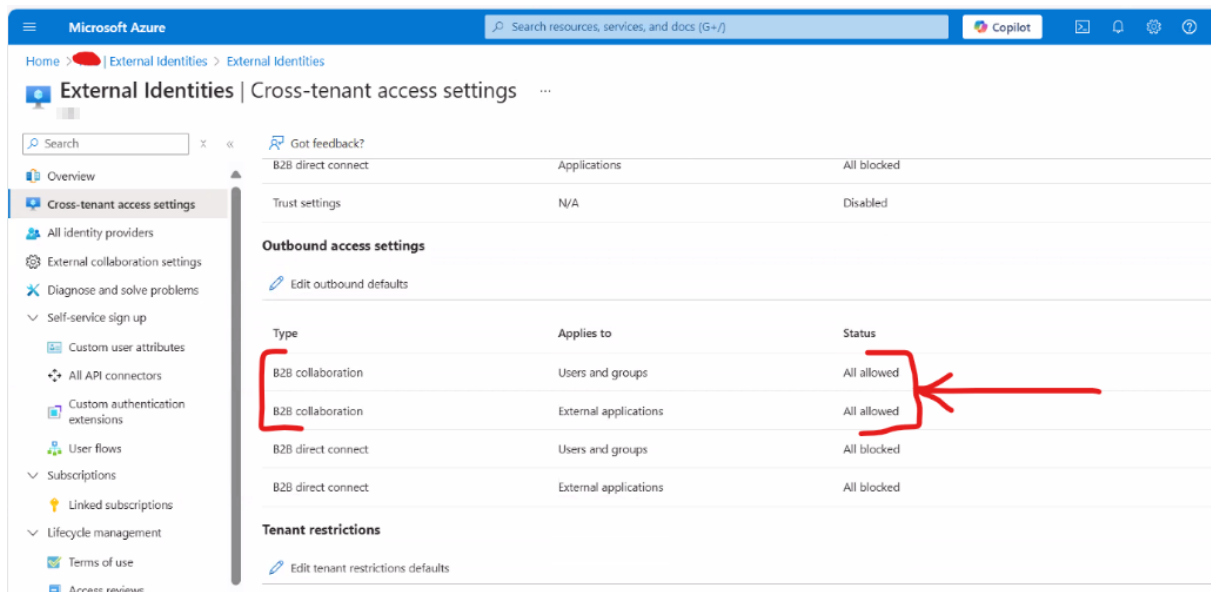
Prerequisite: The external clients must whitelist \*.osttra.com at their network and firewall level to ensure osttra.com and its subdomains are allowed on the client network.

1. Open <https://entra.microsoft.com>

Go To Identity → External Identities → Cross-tenant access Settings



2. Check the Outbound access setting if status is “**All allowed**” then you are good to federate, no further action is required. Liaise with OSTTRA support to test the user setup. If its “**All blocked**” or “**limited access**” then follow the guide to enable the collaboration.

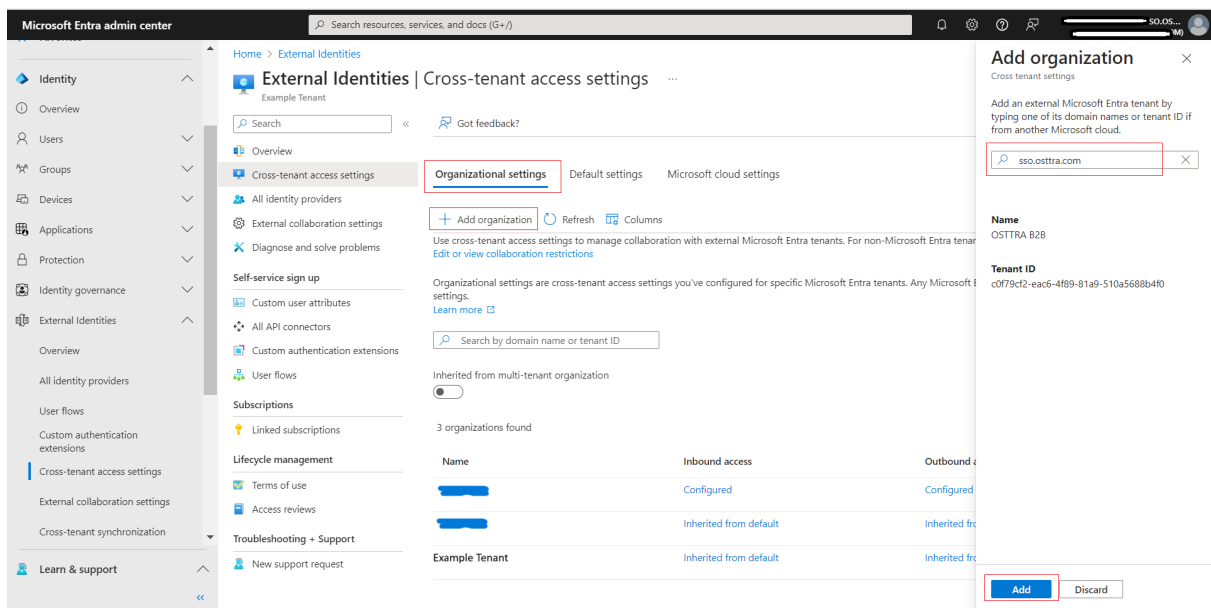


3. Click Organizational Setting and Add Organization.



Where you see 'Example Tenant', you will see name of your own tenant

4. Enter sso.osttra.com in the field that asks for "Tenant ID or domain name" and Click Add.



5. Click the link "Inherited by default", in the column Outbound access on the line that says OSTTRA B2B in the Name column.

Microsoft Azure | Search resources, services, and docs (G+)

Home > External Identities > External Identities

External Identities | Cross-tenant access settings

Search | Got feedback?

Overview

Cross-tenant access settings

All identity providers

External collaboration settings

Diagnose and solve problems

Self-service sign up

Subscriptions

Lifecycle management

Troubleshooting + Support

Organizational settings | Default settings | Microsoft cloud settings

+ Add organization | Refresh | Columns

Use cross-tenant access settings to manage collaboration with external Microsoft Entra tenants. For non-Microsoft Entra tenants, use collaboration settings. [Edit or view collaboration restrictions](#)

Organizational settings are cross-tenant access settings you've configured for specific Microsoft Entra tenants. Any Microsoft Entra tenants not listed here will use the default settings. [Learn more](#)

Search by domain name or tenant ID

Inherited from multi-tenant organization

2 organizations found

Name	Inbound access	Outbound access	Tenant restrictions
	Inherited from default	Inherited from default	Inherited from default
OSTTRA B2B	Inherited from default	Inherited from default	Inherited from default

6. On the B2B Collaboration tab, click Customize settings under Users & Groups and choose Allow access (this can be scoped to a specific group on the tenant.)

Home > External Identities | Cross-tenant access settings >

Outbound access settings

B2B collaboration | B2B direct connect | Trust settings

B2B collaboration outbound access settings determine whether your users can be invited to Ostrra for B2B collaboration and added to their directory as guests. Below, specify whether your users and groups can be invited to Ostrra and the external applications they can access. [Learn more](#)

Default settings

Customize settings

Users and groups | External applications

Access status

Allow access

Block access

Applies to

All Example Tenant users

Select Example Tenant users and groups

Save | Discard

you can specify your AD groups that will be able to use this outbound setup , or you can allow the setup for your whole tenant , this would depend on your company security policies.

7. On the same page, click External applications tab and select Allow access.

Home > External Identities > Cross-tenant access settings >

## Outbound access settings - [redacted] ...

B2B collaboration B2B direct connect Trust settings

B2B collaboration outbound access settings determine whether your users can be invited to Osttra for B2B collaboration and added to their directory as guests. Below, specify whether your users and groups can be invited to Osttra and the external applications they can access.  
[Learn more](#)

☐ Default settings  
☒ Customize settings

Users and groups External applications

Access status

☒ Allow access  
☐ Block access

Applies to

☒ All external applications  
☐ Select external applications

[Save](#) [Discard](#)

8. By default, B2B Direct Connect is blocked and We don't support B2B Direct connect so make sure it's blocked. Select Trust and check 'Automatically redeem invitations with Osttra B2B Tenant'.

Home > External Identities > Cross-tenant access settings >

## Outbound access settings - [redacted] ...

B2B collaboration B2B direct connect Trust settings

Automatic redemption

☐ Check this setting if you want to automatically redeem invitations. If so, users from this tenant don't have to accept the consent prompt the first time they access the specified tenant using cross-tenant synchronization, B2B collaboration, or B2B direct connect. This setting will only suppress the consent prompt if the specified tenant checks this setting for inbound access as well.  
[Learn more](#)

☒ Automatically redeem invitations with the tenant Osttra.

[Save](#) [Discard](#)