

SSO - Azure/Entra Unblocking External Client

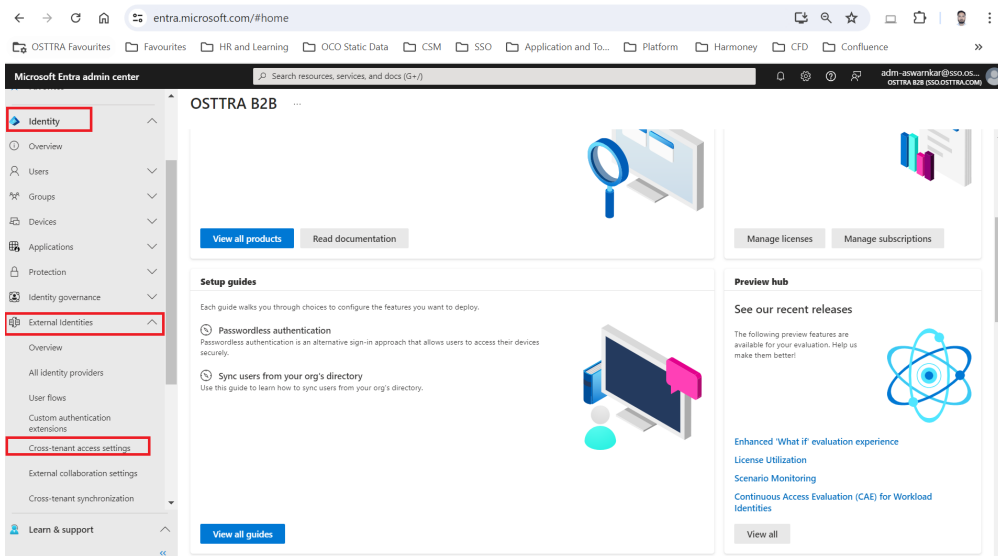
Last modified on 10 October, 2024

When Osttra Azure tenant tries to collaborate with external client's Azure tenant, most of the time external client's tenant settings blocks Osttra to collaborate. This guide is to show how to switch on the setting in Azure to allow external collaboration.

Prerequisite: The external clients must whitelist *.osttra.com at their network and firewall level to ensure osttra.com and its subdomains are allowed on the client network.

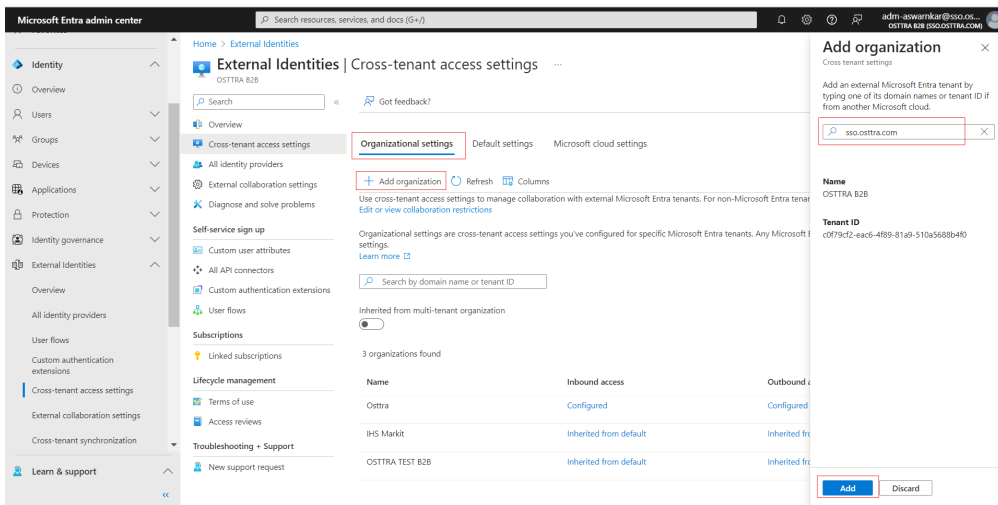
1. Open <https://entra.microsoft.com>

Go To Identity → External Identities → Cross-tenant access Settings

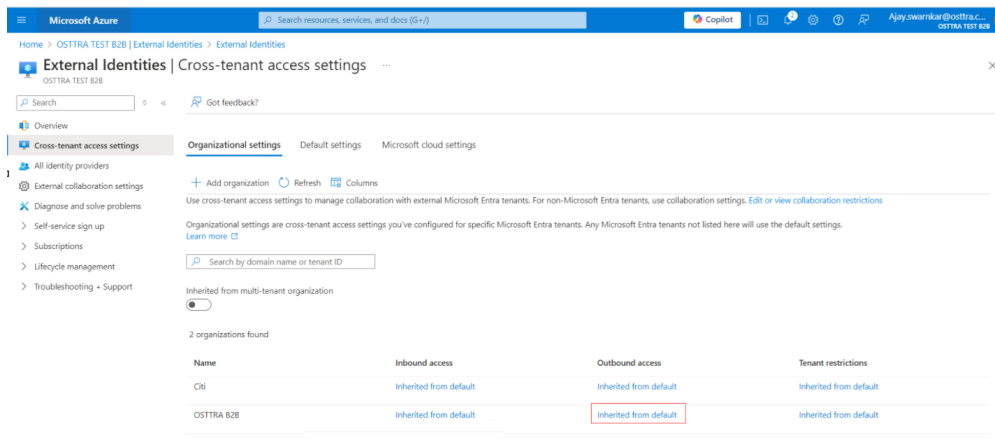


2. Click Organizational Setting and Add Organization.

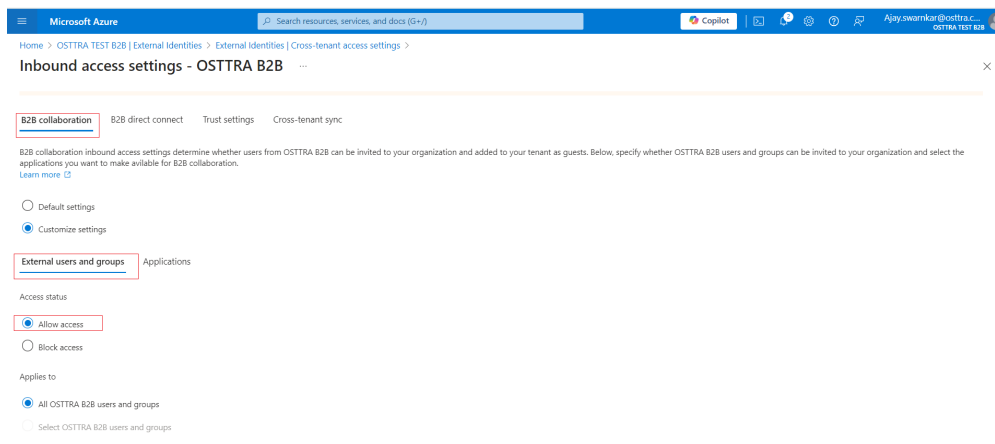
3. Enter sso.osttra.com in the field that asks for "Tenant ID or domain name" and Click Add.



- Click the link "Inherited by default", in the column Outbound access on the line that says Osttra B2B in the Name column.



- On the B2B Collaboration tab, click Customize settings under Users & Groups and choose Allow access (this can be scoped to a specific group on the tenant).



- On the same page, click External applications tab and select Allow access.

The screenshot shows the Microsoft Azure portal interface. At the top, there is a navigation bar with the Microsoft Azure logo, a search bar, and the user profile 'Ajay.Swarnikar@osttra.c...'. Below the navigation bar, the breadcrumb trail reads: 'Home > OSTTRA TEST B2B | External Identities > External Identities | Cross-tenant access settings >'. The main heading is 'Inbound access settings - OSTTRA B2B'. There are four tabs: 'B2B collaboration' (selected), 'B2B direct connect', 'Trust settings', and 'Cross-tenant sync'. A descriptive paragraph states: 'B2B collaboration inbound access settings determine whether users from OSTTRA B2B can be invited to your organization and added to your tenant as guests. Below, specify whether OSTTRA B2B users and groups can be invited to your organization and select the applications you want to make available for B2B collaboration. Learn more'. There are two radio button options: 'Default settings' and 'Customize settings', with 'Customize settings' selected. Under 'External users and groups', there is a link for 'Applications'. Under 'Access status', there are two radio button options: 'Allow access' (selected) and 'Block access'. Under 'Applies to', there are two radio button options: 'All applications' (selected) and 'Select applications'.