## JSTTRA

## SSO - Azure/Entra Unblocking External Client

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When Osttra Azure tenant tries to collaborate with external client's Azure tenant, most of the time external client's tenant settings blocks Osttra to collaborate. This guide is to show how to switch on the setting in Azure to allow external collaboration.

Prerequisite: The external clients must whitelist **\*.osttra.com** at their network and firewall level to ensure osttra.com and its subdomains are allowed on the client network.

## 1. Open https://entra.microsoft.com

Go To Identity → External Identities → Cross-tenant access Settings



- 2. Click Organizational Setting and Add Organization.
- 3. Enter sso.osttra.com in the field that asks for "Tenant ID or domain name" and Click Add.

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5. On the B2B Collaboration tab, click Customize settings under Users & Groups and choose Allow access (this can be scoped to a specific group on the tenant.

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6. On the same page, click External applications tab and select Allow access.

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