

TRIOPTIMA CONFLICTS OF INTEREST POLICY SUMMARY

PURPOSE AND SCOPE

The purpose of this document is to set out a summary of the processes in place at TriOptima for the purposes of identifying, monitoring and managing conflicts of interest (the "Conflicts of Interest Compliance Program").

This summary sets out key information regarding the Conflicts of Interest Compliance Program to allow clients or potential clients to understand the measures that TriOptima undertakes to safeguard the interests of their clients in accordance with applicable regulatory requirements (including, but not limited to, Article 34 of the MiFID organisational requirements Delegated Regulation¹).

2. CONFLICTS OF INTEREST POLICY

TriOptima AB, now part of the OSTTRA Group (which is owned 50% by the CME Group), remains subject to the CME Group Code of Conduct and the Conflicts of Interest Policy (as well as other corporate policies referred to in this document), under a transitional arrangement with CME. The following references to CME Group should include TriOptima AB or its employees, where appropriate.

CME Group has adopted a <u>Code of Conduct</u>. Our Code of Conduct builds on our business principle of *leading with conviction and integrity* by setting the tone for a culture of compliance, ethical conduct and accountability and providing greater detail about the behaviour we expect from our colleagues. It applies to all companies in the CME Group organization, including those entities where CME Group is not the sole owner but has control of the entity. All CME Group employees, internal consultants and temporary personnel resources (referred to as "colleagues") must follow the Code of Conduct and its related policies

As part of the Conflicts of Interests Compliance Program, CME Group has adopted a separate Conflicts of Interest Policy. The Conflicts of Interest Policy aligns with the Code of Conduct and sets forth the process for identifying, monitoring and managing actual and potential conflicts of interest. CME Group seeks to ensure that a conflict of interest does not adversely affect the interests of its organization, its clients, its shareholders or other stakeholders. All colleagues have an obligation to always do what is best for the company and must make sure the interests of our clients are always prioritized over any of our personal interests.

The Conflicts of Interest Compliance Program seeks to:

 identify circumstances which may give rise to conflicts of interest, entailing any risk of damage to customers' interests, where CME Group undertakes various investment activities such as the reception and transmission of orders, and the execution of orders on behalf of clients, as well as the operation of regulated markets and multiple MTFs;

¹ COMMISSION DELEGATED REGULATION (EU) 2017/565 of 25 April 2016 supplementing Directive 2014/65/EU of the European Parliament and of the Council as regards organisational requirements and operating conditions for investment firms and defined terms for the purposes of that Directive



- establish appropriate mechanisms and systems to manage conflicts of interest;
- maintain systems and controls designed to prevent actual damage to customers' interests through the identified conflicts; and
- where these systems and controls are not sufficient to ensure, with reasonable confidence, that the risks of damage to clients' interest will be prevented, CME Group, as a last resort, will ensure it discloses the relevant conflict in sufficient detail to its client(s).

3. DEFINITION OF CONFLICT OF INTEREST

A conflict of interest typically arises when two or more persons have competing interests and a duty of care or trust exists between those persons.

CME Group has sought to identify conflicts of interests that exist in its business and has put in place measures it considers appropriate to the relevant conflict in an effort to monitor, manage and control the potential impact of those conflicts. Conflicts of interest relevant to CME Group may include those that arise between:

- customers with competing interests;
- customers and the CME Group of companies where their respective interests in a particular outcome may be different;
- the personal interests of staff of CME Group and the interests of CME Group or its customers where those interests may be different;
- individual functions or business divisions of CME Group;
- CME Group entities; and
- a third-party service provider and CME Group or CME Group's customers.

There may be a conflict involving a customer where CME Group (or anyone connected to CME Group including another CME Group affiliate):

- is likely to make a financial gain (or avoid a loss) at the expense of its customer;
- is interested in the outcome of the service provided to its customer where the interests of CME Group is distinct from that of the customer;
- has a financial or other incentive to favour the interests of one customer over another;
- carries on the same business as a customer;
- receives money, goods or services from a third party in relation to services provided to a customer other than standard fees or commissions.



4. POLICIES AND PROCEDURES

As previously described, CME Group has a Code of Conduct, Conflicts of Interest Policy and associated procedures in order to manage conflicts of interests. These policies and procedures are subject to CME Group's normal monitoring and review processes and include:

INTEGRITY AND STANDARDS OF CONDUCT

CME Group insists that in its dealings with customers all colleagues must always use the highest standard of integrity in their actions. The compliance induction program, training & competency procedures and monitoring program at CME Group are designed to ensure that all relevant staff are familiar with and observe, inter alia, the relevant MIFID II regulation requirement.

PERSONAL ACCOUNT DEALING ("PAD")

CME Group has a policy on PAD which is subject to certification by all colleagues. This policy:

- Establishes policies and procedures, designed to ensure the integrity of CME Group's markets and to comply with all legal and regulatory requirements involving the trading of its own and other securities, derivatives and other financial instruments;
- Demonstrates that personal trading activity and investments are free from conflicts of interest; and
- Assists the company in avoiding even the appearance of improper conduct relating to personal trading by anyone associated with CME Group.

As part of this policy, certain colleagues by virtue of their job functions, and the information to which they may have access to or be presumed to have access to, are subject to additional disclosure and pre-clearance procedures relating to certain investments.

CONFIDENTIALITY AND INFORMATION BARRIERS

CME Group is committed to protecting its proprietary, confidential and personal information, including information relating to its business, customers, vendors, strategic partners, employees and other third parties. In accordance with its **Confidentiality and Data Protection Policy**, CME Group has put in place procedures to control or prevent the flow of information between CME Group business units and entities where the interests of customers of one business unit or entity may conflict with the interests of customers of another CME Group business unit or entity or with CME Group's own interests. Furthermore, CME Group insists on strict client confidentiality to ensure that information is disclosed only to those entitled to receive it or otherwise with the prior approval per established procedures.

INDUCEMENTS TO EMPLOYEES FROM CUSTOMERS

Colleagues are not allowed to accept gifts, entertainment (or anything else that might inappropriately influence their decisions) from any person which might benefit one customer at the expense of other when conducting business. Colleagues are not allowed to place undue pressure



upon customers to persuade the customer to trade through the firm to the extent that this might give rise to a conflict of interest between that customer and its own underlying customers.

GROUP COMPANIES

Where the services of another CME Group business are recommended to an existing customer, the colleague must inform the customer of the relationship with CME Group.

REMUNERATION POLICY

All relevant staff who are open to a conflict of interest are paid a fixed salary including those in key support areas such as Compliance, Finance and Operations. This salary is not dependent on company performance. A bonus and equity structure does exist, which is funded by overall Group company performance, rather than the business performance at an entity level. Any bonus or equity grant is then awarded based on the individual's performance and at the discretion of the senior management and notified only on payment. Where additional national remuneration regulations apply, additional arrangements are in place to ensure compliance.

The (variable) remuneration of staff who are involved in the provision of services to clients is structured in such a way that it encourages responsible business conduct, fair treatment of clients and avoids conflicts of interest in the relationship with clients.

SEPARATE SUPERVISION AND SEGREGATION OF FUNCTIONS

Where appropriate, CME Group has arranged for the separate supervision of those carrying out functions for customers whose interests may conflict, or where the interests of customers and CME Group may conflict and has taken steps to prevent the simultaneous or sequential involvement of a relevant person in separate services or activities where such involvement may impair the proper management of conflicts of interest.

OVERSIGHT OF ACTIVITIES BY OTHER GROUP ENTITIES

Some activities within TriOptima are carried out by personnel from other CME Group or OSTTRA Group entities. Where this is the case, there are outsourcing agreements in place which, inter alia, dictate and control access to client data and set out service level agreements.

COMPLIANCE MONITORING PROGRAM

The CME Group Governance, Risk and Compliance department has an established and documented compliance monitoring program of which part of this program focuses on conflicts of interest and recognizing where there may be a potential conflict. The program includes an established process for monitoring for compliance with its pre-clearance requirements. Compliance also is a key participant in the establishment and performance monitoring of any important or critical outsourcing arrangements.

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DISCLOSURE

As a last resort, where there is no other means of managing the conflict or where the measures in place do not, in the view of CME Group, sufficient to protect the interests of customers, the conflict of interest will be disclosed to customers to enable an informed decision to be made by the customer as to whether they wish to continue doing business with CME Group in that particular situation.

DECLINING TO ACT

Finally, where CME Group considers it is not able to manage the conflict of interest in any other way, it may decline to act for a customer.

Any queries on the above should be directed to InternationalCompliance@cmegroup.com.

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